

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Gijima Group Limited
Midrand IBG
(International Business Gateway)
Midrand Gate Building, South Wing
Pioneer Avenue, Midrand
Gauteng
1685
South Africa

Holds Certificate No:

ITMS 761206

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT SMS supporting the provision of the Information and Communications Technology (ICT) Services and Solutions in accordance with the latest Service Catalogue v3 as of December 2024.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2022-11-10

Latest Revision Date: 2025-07-22

Effective Date: 2025-11-10

Expiry Date: 2028-11-09

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